









A Unique Experience That Can Only Be Found At Mercato!

Mercato – Qatar, Is Your Favorite New Destination When It Comes To Grocery Shopping, Organic Options, Unique Items, And Luxury Lifestyle.

We Have A Distinguished And Skilled Culinary Team, Ensuring Impeccable Quality Standards In All Areas Of Execution, Guarantee A Fresh, Process That Casts The Concept Of Mass-produced Food To The Side.



Mercato Gourmet - Al Hazem Mall

Management Case Study

Managing a Gourmet Market in Al Hazem Mall with the fanciness and clientele available has multiple types of Management styles. What best according to me is to combine them & obtain result that we wants? In my opinion the most important is Customer Service; it is back bone of sales & service industry.

Here are three most valuable systems that I like; I will focus on what we called lean management:



- 1- Customer Service Management can be best described as a method of collecting market and customer's information's by collecting data from Point of **Sales** (POS) later sort and analyzed it. So that businesses can improve their business to consumer (B2C) relationships by using data to provide such products as individual customers buying on their individual behavior
- 2 Inventory Management can be subdivided between two fields: production management and inventory management
- 3- Quality Management is a methodology that is designed to provide a framework that will allow all employees from all departments and all hierarchical levels to monitor quality operations and detect problems as early as possible



The scope of work of **Admix Business Development** partnership with **Village Group** will be as follow:

- 1 Staffing plan & Recruitment all positions for Mercato
- 2 Training employees
- 3 Menu For The Gourmet in the market and the terrace venue
- 4 Audit twice a month with daily follow up on work
- 5 We will be the managing partners except for the goods purchase, you have a background in this section and purchases should be done thru Village Market.
- 6 Daily reports to Village Group & Admix Business Development
- 7 Re-Branding Mercato Concept
- 8 Interior Decoration Guidelines
- 9 Detailed store Layout changes
- 10 Packaging Design
- 11 Accounting System should be chosen by Village Group and approved by Admix
- 12 Supplier sourcing in coordination with Village Team
- 13 Quality Insurance
- 14 Grand Opening preparations
- 15 Audit visit every 15 days
- 16 Standard Operating Procedures for Mercato upon opening
- 17 Periodical update of the manuals and paper works
- 18 Creating Italian Menu for the Mercato Terrace as follow:

 Appetizers, Salad, Sandwiches, Pizza's & Pastas and finally

 Mouthwatering Italian desserts.



Mercato Gourmet "The Concept" Mercato Concept will be divided to 4 seasons with 4 colors

- Green For Spring
- Blue For Summer
- Orange For Autumn
- & Red For Winter











PILLOWS





APRON











BAGS











COASTERS











TAKEAWAY PACKAGE









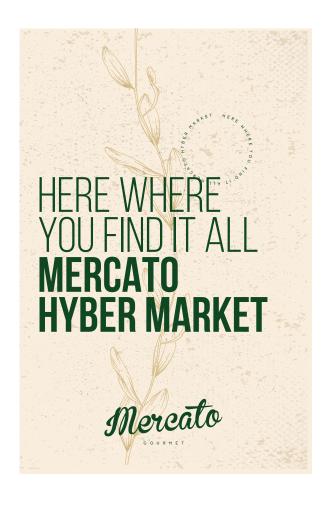




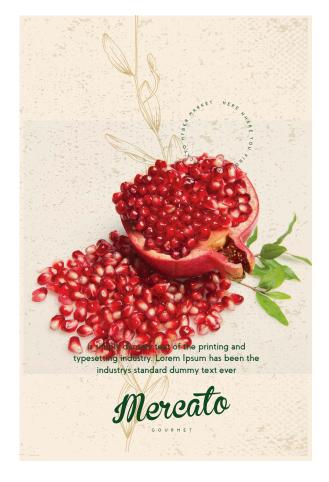
is simply dummy text of the printing and typesetting industry. Lorem Ipsum has been the industry's standard dummy text ever

SPACE BRANDING

ALL THE HIGH AND LUXURY BRAND SELLS IN MERCATO, IT HELPS
TO GIVE MANY CHOICES FOR CUSTOMERS, AND NOT WASTING TIME SHOPPING..
THE PURPOSE IS TO PROVIDE THE CUSTOMER WITH HIGH QUALITY, EASE
AND CONVENIENCE FOR SHOPPING.













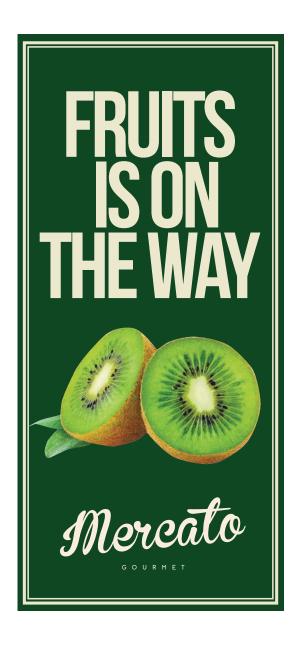


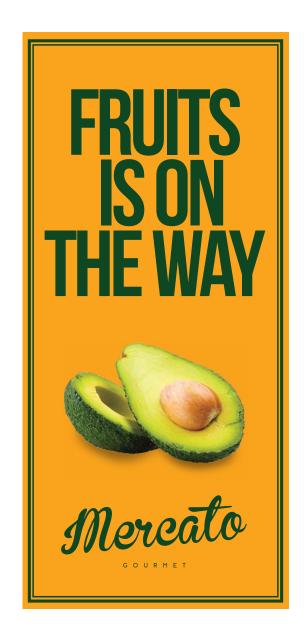






FRESH SECTION















TEA BAR



TASTE THE BEST CAKES AND SWEET TREATS

HAVING THE OPTION OF SETTING THERE, TASTE IT, BUY IT AND CHILL



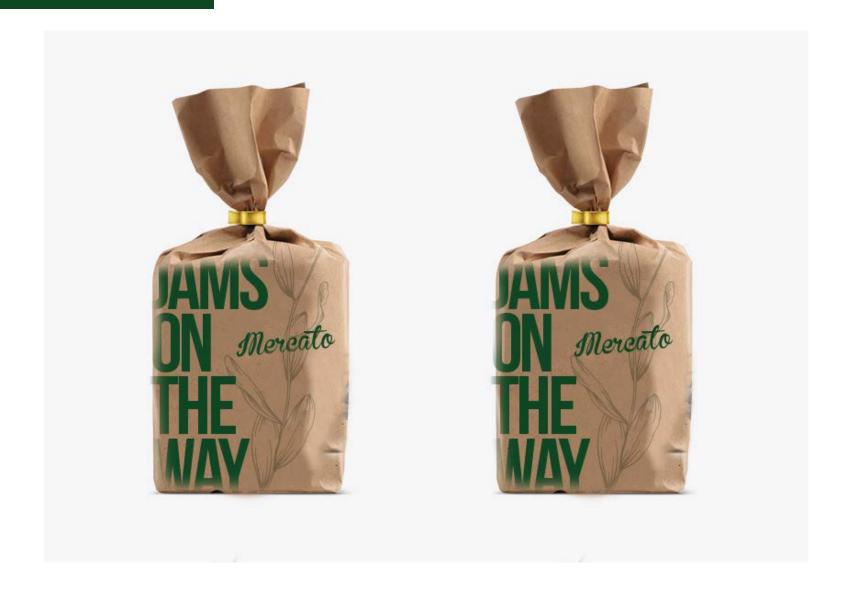


BAKERY

FRESHLY BAKED OPTIONS FOR EVERY TASTE,
FROM LEBANESE MANAKEESH AND SWEET TREATS TO MUFFINS AND CAKES.



BREAD PACK





DISPLAY



BREAD PACK





masa

PANADERÍA, CAFÉ & REPOSTERÍA

SI HAY PAN ESTAMOS BIEN

WWW.TOMOSMASA.COM

CLL.70 CALLE 70 # 4-83 1211.0899 GLL.81 CALLE 81 # 9-12 1486.1552

ABIERTO TODOS LOS DÍAS

Limes is no - 9-pm Manus a viennes y ani - 9-pm Silvados, 8-pc ani - 9-pm Domingos y festivos, 8-pc ani - 1-pm



PACKAGING OPTIONS



nereato

PACKAGING

OUR PRODUCT PACKAGING HELPS ATTRACT CONSUMERS AND PERSUADE
THEM TO PICK UP A PRODUCT, USED TO DETERMINE IF THE PRODUCT WILL ADD VALUE TO THEIR LIVES

THE COLOURS AND DESIGN HELP THE CUSTOMER TO USE THEIR PACKAGING FOR MULTIPLE
PURPOSES, EVEN FOR RECYCLE
THE LUXURY PRODUCT PUT IN A PERFECT PACKAGE THAT SHOWS THE MEANING FOR
THE AMAZING STUFF WE SELL.

SWEETS PACK





BAKERY MENU



GIFT BOX



PACKAGING OPTIONS







CRACKERS



CRACKERS £57.1981 . OLIVE BREAD THINS OVEN BAKED SLICES OF BREAD THIN AND CRISPY APPETISES USING TRADITIONAL PIZZA RECIPES 100ge mercato

BREAD PACKAGING Mercato

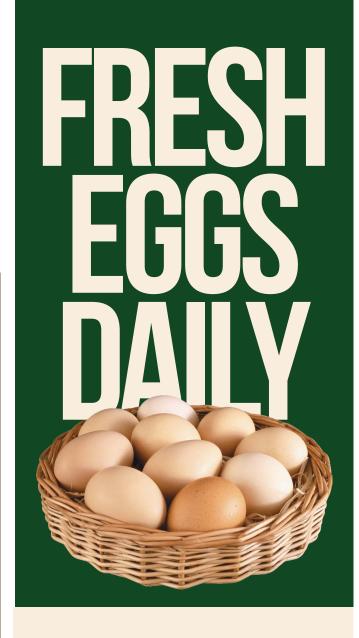


GIFT BAG



CHESE & DAIRIES









PACKAGING



UNIFORMS

